

# Free IT Health Checks

Optimize your investment in Adabas & Natural

Fact sheet

Software AG wants to assure you get the most from our technology. So we're offering free IT Health Checks to organizations that use Adabas & Natural.

You take your car in for a 30,000-mile check-up. Why not do the same for your IT systems? It's easy – and free – with an IT Health Check from Software AG. During your complimentary IT Health Check, an optimization team will spend one to two days at your site. Your Software AG regional sales manager, a principal system engineer, a business analyst as well as our chief architects for Adabas and Natural will:

- Review existing systems and IT tools
- Evaluate the state of existing databases and technical infrastructure
- Explore key issues and desired enhancements
- Interview your IT community, business users and key stakeholders
- Look for ways to improve developer productivity, increase efficiency and reduce your operating costs

Together, we'll take a deep dive into your mainframe utilization, response time, availability, software products and current customer satisfaction by addressing:

- Database management
- Performance and tuning
- Database and application security
- Development environment
- Data warehouse operations

“When the technical experts arrived, they hit the ground running. They knew exactly what they wanted. The end result was a very detailed report that gave us a dozen or so recommendations on performance improvements we could make—for example, tuning tips to us help get applications to run faster.”

– Rob Addobati, Manager, PIT Development Section Franchise Tax Board, State of California

- Personnel support
- Time to implement new business functions
- Time spent on application maintenance
- Integration points
- Modernization needs:

After our on-site visit, you'll receive a comprehensive diagnostic report that features a one-year action plan. This plan will outline how to optimize your investments in Adabas and Natural. This service is provided to you at absolutely no cost because we value your business

## WHAT YOU CAN EXPECT

An IT Health Check requires a commitment by your team and a sponsor, who can arrange for meetings with key people within your organization. Before a Software AG optimization team arrives at your site, we'll begin researching your environment.

Then, during your IT Health Check, we'll meet with:

- Executives to learn about your organizational challenges
- Finance to understand how IT initiatives are measured
- Business users to learn about key processes
- Technical users to explore underlying applications and systems

After extensive interviews at your site during one to two days, our team will create a customized diagnostics report for your organization. This report will consolidate:

- Software AG's understanding of your environment
- Your major business activities
- Your challenges and opportunities
- Critical success factors
- Existing systems and software products
- Systems relevant to key initiatives
- Software AG products purchased by your organization
- Third-party products your organization owns

“It’s well worth having the experts come in and look at your environment from the outside. It’s like getting a second opinion. As a result of our Health Check, Software AG made recommendations that we’ve put to work to improve performance.”

– Jim Chambers, VP, Mainframe Database Services, Nomura



### Key Benefits

- Explore key issues and desired enhancements. Increase your knowledge of your core systems and usage of Software AG technology
- Uncover how to optimize system performance and improve customer service
- Identify how to reduce system costs, system load and maintenance as well as increase developer productivity
- Pinpoint key application, information, infrastructure and personnel needs
- Get a one-year action plan that establishes and prioritizes areas for improvement.

A functional review of each application will provide:

- An overview of the application
- Application needs
- Applications usability, including missing functionality and accessibility
- Data accessibility, such as end-user access and synchronization with other systems
- Database management overview and needs
- Technical infrastructure overview and needs
- Personnel overview and support needs



**Take the next step to get there faster**

To schedule your free IT Health Check, contact your local Software AG representative.

## ABOUT SOFTWARE AG

Software AG began its journey in 1969, the year that technology helped put a man on the moon and the software industry was born. Today our infrastructure software makes a world of living connections possible. Every day, millions of lives around the world are connected by our technologies. A fluid flow of data fuels hybrid integration and the Industrial Internet of Things. By connecting applications on the ground and in cloud, businesses, governments and humanity can instantly see opportunities, make decisions and act immediately. Software AG connects the world to keep it living and thriving. For more information, visit [www.softwareag.com](http://www.softwareag.com).

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