Software AG Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Product Name / Version: Active Transfer 10.11

Report Date: July 25, 2022

Product Description: Active Transfer is a Managed File Transfer (MFT) application, providing security, reliability, automation, and visibility.

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Notes:

Evaluation Methods Used: The following tools were used: WAT, WAF, aXe, ANDI, code inspection, and screen readers (JAWS and NVDA).

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Images have alt attributes. Forms fields are missing labels attributes. Screen Reading software does not read labels for form controls.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	N/A	There are no audio files in the application.
1.2.2 Captions (Prerecorded) (Level A)	N/A	There are no videos in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	N/A	There are no videos on the application.
1.3.1 Info and Relationships (Level A)	Partially Supports	Navigation menus with expand and collapse controls are missing accessible attributes.
1.3.2 Meaningful Sequence (Level A)	Supports	The application allows for a correct reading order.
1.3.3 Sensory Characteristics (Level A)	Supports	There is no sensory characteristic required for use of the product.
1.4.1 Use of Color (Level A)	Supports	Color is not used to convey meaning.
1.4.2 Audio Control (Level A)	N/A	Audio is not used.
2.1.1 Keyboard (Level A)	Partially Supports	The application is keyboard accessible, except for records in tables must be opened using a mouse. There is currently no way to open a record with the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard traps are found
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Keyboard shortcuts are found in the application, but do not use only one letter.
2.2.1 Timing Adjustable (Level A)	Supports	Timed responses are not used.
2.2.2 Pause, Stop, Hide (Level A)	Supports	There is no moving content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	There are no blinking or flashing objects.
2.4.1 Bypass Blocks (Level A)	Does Not Support	Skip Navigation Link is not provided.
2.4.2 Page Titled (Level A)	Supports	Pages have titles that describe topic or purpose are used.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	The focus order is logical except in one minor case when adding a task, the tab order is not properly set, and a user must tab all through the application to reach the Add button.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links are unique or content is programmatically associated with linked text.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Content can be operated without multipoint or path-based gestures
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Pointer cancelation is supported.
2.5.3 Label in Name (Level A 2.1 only)	Supports	Labels match accessible names.
2.5.4 Motion Actuation (Level A 2.1 only)	N/A	The application does not use motion for functionality.
3.1.1 Language of Page (Level A)	Supports	The Lang attribute is supported.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Does Not Support	Errors are identified to the user and the error is described to the user in text. Errors are not currently automatically read by the screen reader.
3.3.2 Labels or Instructions (Level A)	Supports	Labels are provided when content requires user input. Note that the labels are currently not programmatically associated as mentioned in 1.1.1 above.
4.1.1 Parsing (Level A)	Partially Supports	There are some html errors, but they do no impact accessibility.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Name, state, and roles are not always exposed programmatically. For example, there is a filter button that can expand which is not announced to the user.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	N/A	There are no videos
1.2.5 Audio Description (Prerecorded) (Level AA)	N/A	There are no videos
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Does Not Support	The inputs do not have customized formats.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	The splash welcome screen has a color contrast issue, otherwise the application is designed to meet this requirement.
1.4.4 Resize text (Level AA)	Supports	The application supports browser zoom to 200%.
1.4.5 Images of Text (Level AA)	Supports	Images of text are not used.
1.4.10 Reflow (Level AA 2.1 only)	Supports	The application is responsive
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Contrast requirements are met
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	No loss of content or functionality occurs by setting line spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	This requirement is supported
2.4.5 Multiple Ways (Level AA)	Supports	There are several ways to find content in the application.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	The keyboard focus indicator is visible throughout the application.
3.1.2 Language of Parts (Level AA)	Supports	There is no change in language in the application.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are consistent.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within the application.
3.3.3 Error Suggestion (Level AA)	Supports	Error suggestions are provided when applicable.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	N/A	

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	Status Messages are not read to users of assistive technology.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is accessible to people who are blind using screen readers except for the issues noted above.
302.2 With Limited Vision	Supports	The application is accessible to people who are blind using magnification or other assistive technologies.
302.3 Without Perception of Color	Supports	Color alone is not used to convey information.
302.4 Without Hearing	Supports	Hearing is not Needed.
302.5 With Limited Hearing	Supports	Hearing is not Needed.
302.6 Without Speech	Supports	Speech is not Needed.
302.7 With Limited Manipulation	Supports	The application supports people with limited manipulation
302.8 With Limited Reach and Strength	Supports	The application supports people with limited reach and strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application supports people with limited Language, Cognitive, and Learning Abilities

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility and compatibility features are not documented in the help.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports Upon Request	An accessible format that can be provided upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The help desk has access to resources that are knowledgeable about accessibility features.
603.3 Accommodation of Communication Needs	Supports	The help desk has access to resources that are knowledgeable on customers communication needs.

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