SoftwareAG Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Product Name / Version: API Control Plane 10.16

Report Date: December 12, 2023

Product Description: API Control Plane is the single dashboard for understanding your entire API Management landscape, whether on-premise or in the cloud, regardless of vendor.

Contact Information: accessibility@softwareaggov.com

Notes:

Evaluation Methods Used: The following tools were used: WAT, WAF, aXe, ANDI, code inspection, and screen readers (JAWS and NVDA).

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Page **1** of **8**

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Many for controls are missing an accessible label.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	N/A	There are no audio files in the application.
1.2.2 Captions (Prerecorded) (Level A)	N/A	There are no videos in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	N/A	There are no videos on the application.
1.3.1 Info and Relationships (Level A)	Partially Supports	Headings are provided, Tables are coded with TH for header cells, lists are marked up. • A partially Supports conformance level was given because many buttons throughout the products are missing an accessible name.
1.3.2 Meaningful Sequence (Level A)	Supports	The application allows for a correct reading order.
1.3.3 Sensory Characteristics (Level A)	Supports	There is no sensory characteristic required for use of the product.
1.4.1 Use of Color (Level A)	Supports	Color is used not to convey meaning.
1.4.2 Audio Control (Level A)	N/A	Audio is not used.
2.1.1 Keyboard (Level A)	Partially Supports	Most of the applications are fully accessible using the keyboard for navigation. • A partially Supports conformance level was given because there are drop down filters that are not keyboard accessible. There are also expand and collapse table controls that are not keyboard accessible.
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard traps are found
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Keyboard shortcuts are not used.
2.2.1 Timing Adjustable (Level A)	Supports	Timed responses are not used.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	There is no moving content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	There are no blinking or flashing objects.
2.4.1 Bypass Blocks (Level A)	Does Not Support	A Skip Navigation Link is not provided.
2.4.2 Page Titled (Level A)	Does Not Support	Pages do not have titles that describe the topic or purpose.
2.4.3 Focus Order (Level A)	Supports	The focus order is logical.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links are unique or content is programmatically associated with linked text.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Content can be operated without multipoint or path-based gestures
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Pointer cancelation is supported.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Labels match accessible names. • A partially Supports conformance level was given because in some cases there are places that are missing accessible names so dictation software may not work throughout the application.
2.5.4 Motion Actuation (Level A 2.1 only)	N/A	The application does not use motion for functionality.
3.1.1 Language of Page (Level A)	N/A	The Lang attribute is supported but only one language is used in the application.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Does Not Support	Errors are not automatically read by the screen reader.
3.3.2 Labels or Instructions (Level A)	Supports	Labels are provided when content requires user input.
4.1.1 Parsing (Level A)	Partially Supports	There are some html errors, but they do not impact accessibility.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Name, state, and roles are not exposed programmatically on all controls.

Criteria	Conformance Level	Remarks and Explanations
		• A partially Supports conformance level was given because there are many custom dropdown controls that are not exposed using name role and value.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	N/A	There are no videos
1.2.5 Audio Description (Prerecorded) (Level AA)	N/A	There are no videos
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The inputs do not request information about the user.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Color contrast is supported but there are a few places where contrast is not met. • A partially Supports conformance level was given because on the dashboard page there are labels that do not meet the color contrast requirements of 4.5:1
1.4.4 Resize text (Level AA)	Supports	The application supports browser zoom to 200%.
1.4.5 Images of Text (Level AA)	Supports	Images of text are not used.
1.4.10 Reflow (Level AA 2.1 only)	Supports	The application is responsive.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Contrast requirements are met.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	No loss of content or functionality occurs by setting line spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	This requirement is supported
2.4.5 Multiple Ways (Level AA)	Supports	There are several ways to find content in the application.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	The keyboard focus indicator is visible throughout the application.
3.1.2 Language of Parts (Level AA)	Supports	There is no change in language in the application.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are consistent.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within the application.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Error suggestions are provided.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	N/A	
4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	Status Messages are not read to users of assistive technology.

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is not fully accessible to people blind, due to the issues outlined above.
302.2 With Limited Vision	Partially Supports	The application is not fully accessible to people with limited vision, due to the issues outlined above.
302.3 Without Perception of Color	Supports	Color alone is not used to convey meaning.
302.4 Without Hearing	Supports	Hearing is not Needed.
302.5 With Limited Hearing	Supports	Hearing is not Needed.
302.6 Without Speech	Supports	Speech is not Needed.
302.7 With Limited Manipulation	Supports	The application supports people with limited manipulation
302.8 With Limited Reach and Strength	Supports	The application supports people with limited reach and strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application supports people with limited Language, Cognitive, and Learning Abilities

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility and compatibility features are not documented in the help.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports Upon Request	An accessible format that can be provided upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The help desk has access to resources that are knowledgeable about accessibility features.
603.3 Accommodation of Communication Needs	Supports	The help desk has access to resources that are knowledgeable on customers communication needs.

Legal Disclaimer (Software AG)