SoftwareAG Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Product Name / Version: My webMethods Server 10.15

Report Date: August 11, 2023

Product Description: My webMethods is a web-based, monitoring and administration user interface for managing your webMethods components.

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Notes:

Evaluation Methods Used: The following tools were used: WAT, WAF, aXe, ANDI, code inspection, and screen readers (JAWS and NVDA).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Non text content like images and forms have accessible alternatives like alt text and form label controls. The help icon is missing an accessible label.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	N/A	There are no audio files in the application.
1.2.2 Captions (Prerecorded) (Level A)	N/A	There are no videos in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	N/A	There are no videos on the application.
1.3.1 Info and Relationships (Level A)	Partially Supports	Headings are missing globally in the application. Required fields in some places are not included in the form labels so they are not read by assistive technology. One table is missing row headers.
1.3.2 Meaningful Sequence (Level A)	Supports	The application allows for a correct reading order.
1.3.3 Sensory Characteristics (Level A)	Supports	There is no sensory characteristic required for use of the product.
1.4.1 Use of Color (Level A)	Partially Supports	Color is used not to convey meaning. There is one place in the Administration table that uses color to convey meaning.
1.4.2 Audio Control (Level A)	N/A	Audio is not used.
2.1.1 Keyboard (Level A)	Partially Supports	Most of the applications are fully accessible using the keyboard for navigation. There is one menu in the Administration Integration section that has a sub menu that is not keyboard accessible.
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard traps are found
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Keyboard shortcuts are not used.
2.2.1 Timing Adjustable (Level A)	Supports	Timed responses are not used.
2.2.2 Pause, Stop, Hide (Level A)	Supports	There is no moving content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	There are no blinking or flashing objects.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Does Not Support	Skip Navigation Link is not provided
2.4.2 Page Titled (Level A)	Supports	Pages have titles that describe the topic or purpose that are used.
2.4.3 Focus Order (Level A)	Partially Supports	The focus order is logical except in two cases the focus is not logical and moves to the top of the page then back into that application. This is after a user or group is created.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links are unique or content is programmatically associated with linked text.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Content can be operated without multipoint or path-based gestures
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Pointer cancelation is supported.
2.5.3 Label in Name (Level A 2.1 only)	Supports	Labels match accessible names.
2.5.4 Motion Actuation (Level A 2.1 only)	N/A	The application does not use motion for functionality.
3.1.1 Language of Page (Level A)	Supports	The Lang attribute is supported.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Supports	Errors are automatically read by the screen reader.
3.3.2 Labels or Instructions (Level A)	Supports	Labels are provided when content requires user input.
4.1.1 Parsing (Level A)	Partially Supports	There are some html errors, but they do not impact accessibility.
4.1.2 Name, Role, Value (Level A)	Supports	Name, state, and roles are exposed programmatically.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	N/A	There are no videos
1.2.5 Audio Description (Prerecorded) (Level AA)	N/A	There are no videos
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Autom complete is supported
1.4.3 Contrast (Minimum) (Level AA)	Supports	Color contrast is supported
1.4.4 Resize text (Level AA)	Supports	The application supports browser zoom to 200%.
1.4.5 Images of Text (Level AA)	Supports	Images of text are not used.
1.4.10 Reflow (Level AA 2.1 only)	Does Not Support	The application does not adhere to browser Zoom to 400% without requiring the use of horizontal scroll
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Contrast requirements are met.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	No loss of content or functionality occurs by setting line spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	This requirement is supported
2.4.5 Multiple Ways (Level AA)	Supports	There are several ways to find content in the application.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	The keyboard focus indicator is visible throughout the application.
3.1.2 Language of Parts (Level AA)	Supports	There is no change in language in the application.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are consistent.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within the application.
3.3.3 Error Suggestion (Level AA)	Supports	Error suggestions are provided.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	N/A	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status Messages are read to users of assistive technology. Not all actions display status messages.

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is accessible to people who are blind using screen readers.
302.2 With Limited Vision	Supports	The application is accessible to people who are blind using magnification or other assistive technologies.
302.3 Without Perception of Color	Partially Supports	Color alone is not used to convey meaning.
302.4 Without Hearing	Supports	Hearing is not Needed.
302.5 With Limited Hearing	Supports	Hearing is not Needed.
302.6 Without Speech	Supports	Speech is not Needed.
302.7 With Limited Manipulation	Supports	The application supports people with limited manipulation
302.8 With Limited Reach and Strength	Supports	The application supports people with limited reach and strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application supports people with limited Language, Cognitive, and Learning Abilities

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility and compatibility features are not documented in the help.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports Upon Request	An accessible format that can be provided upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The help desk has access to resources that are knowledgeable about accessibility features.
603.3 Accommodation of Communication Needs	Supports	The help desk has access to resources that are knowledgeable on customers communication needs.

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